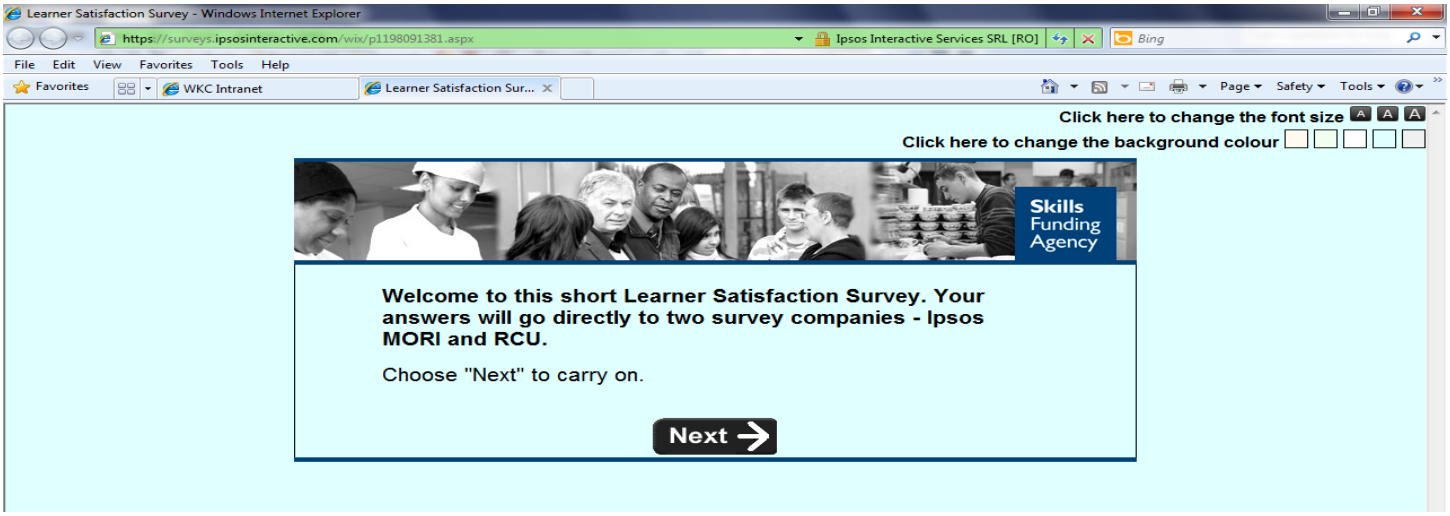
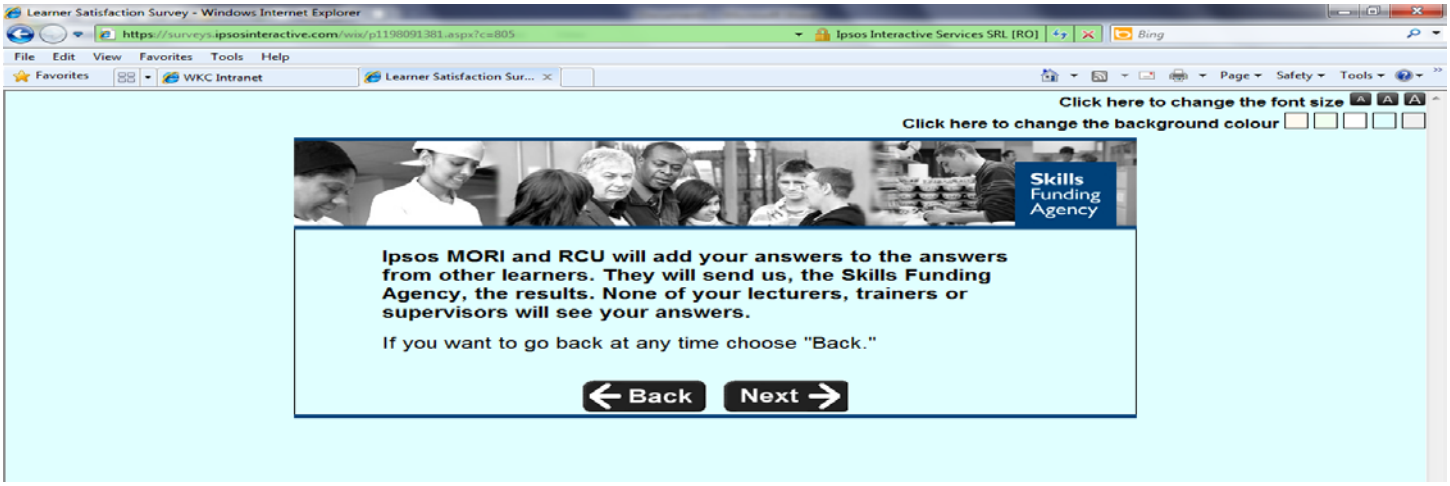
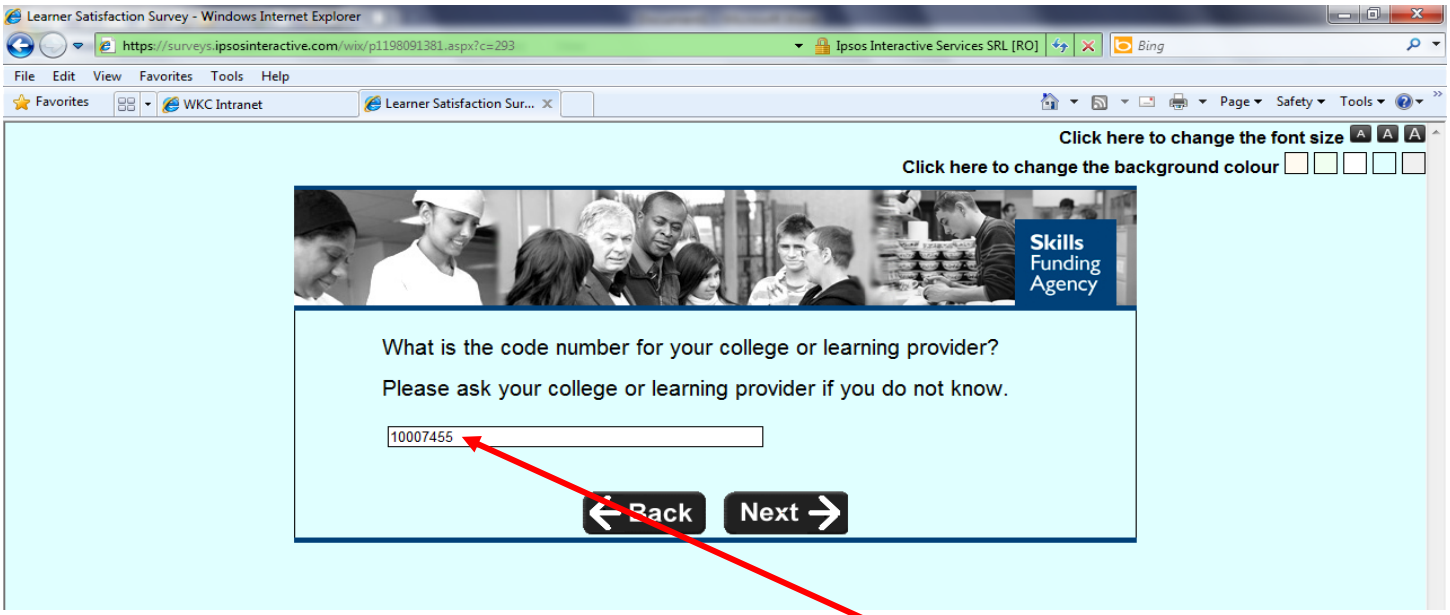
SFA Learner Satisfaction Survey 16 -17 – Guidance

Click on the SFA Survey link on Student Portal or Moodle

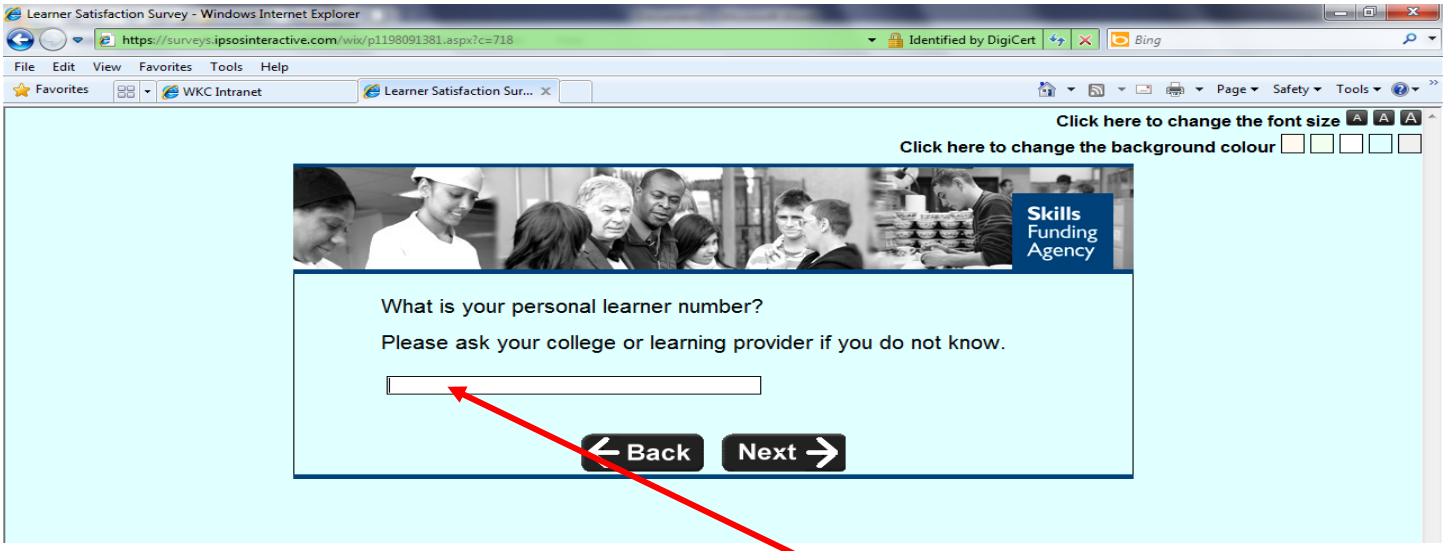
This screen will appear



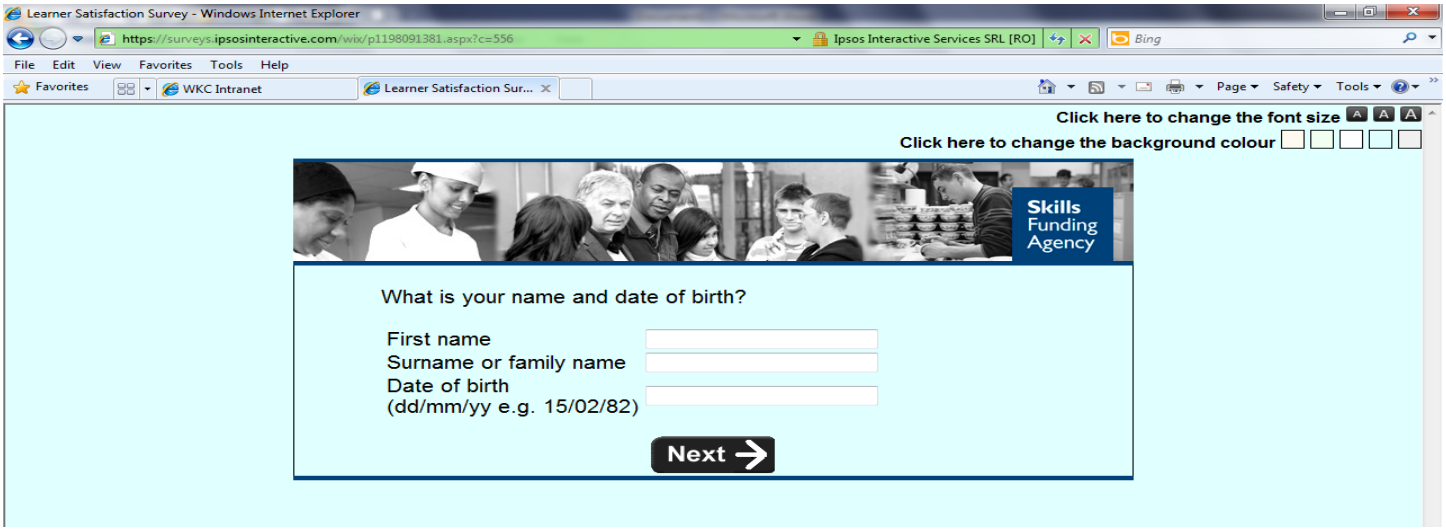


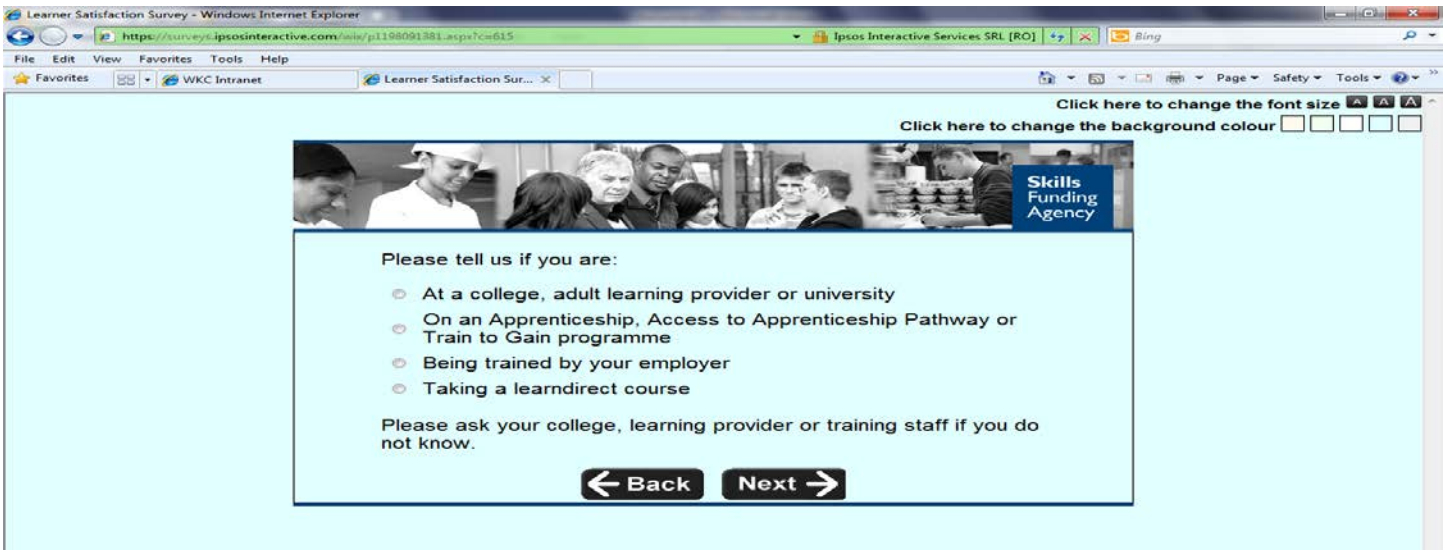


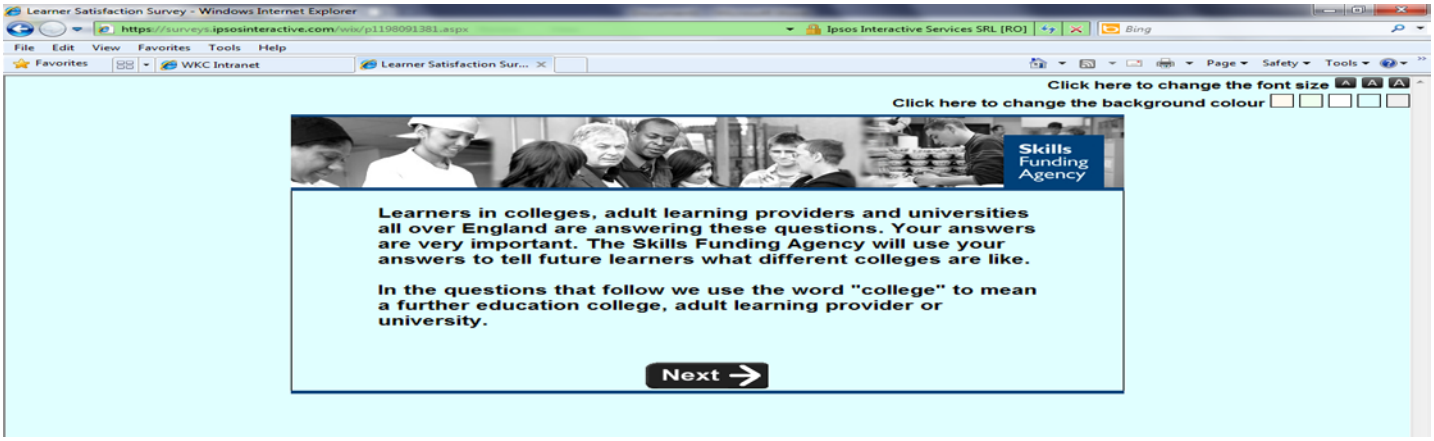
ENTER **COLLEGE CODE NUMBER: 10007455**

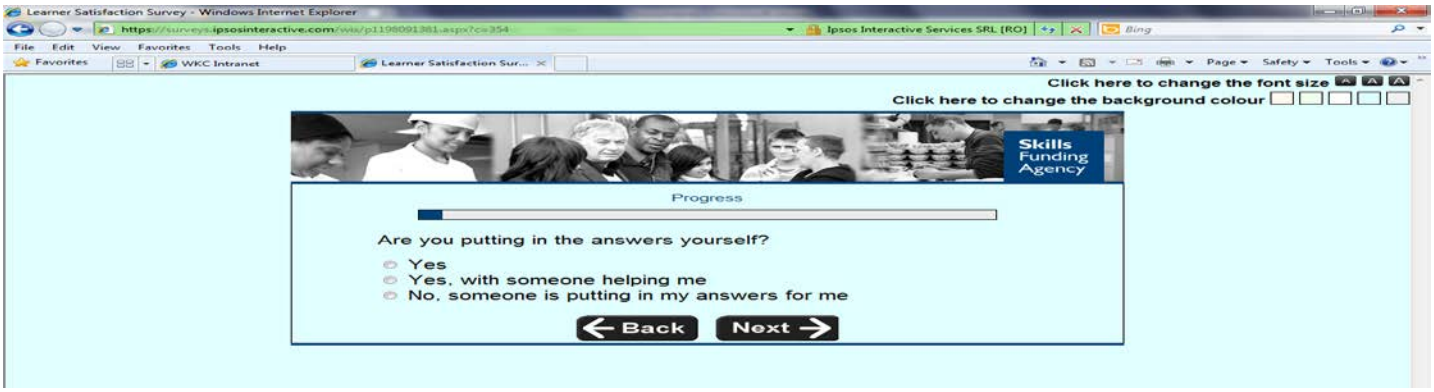


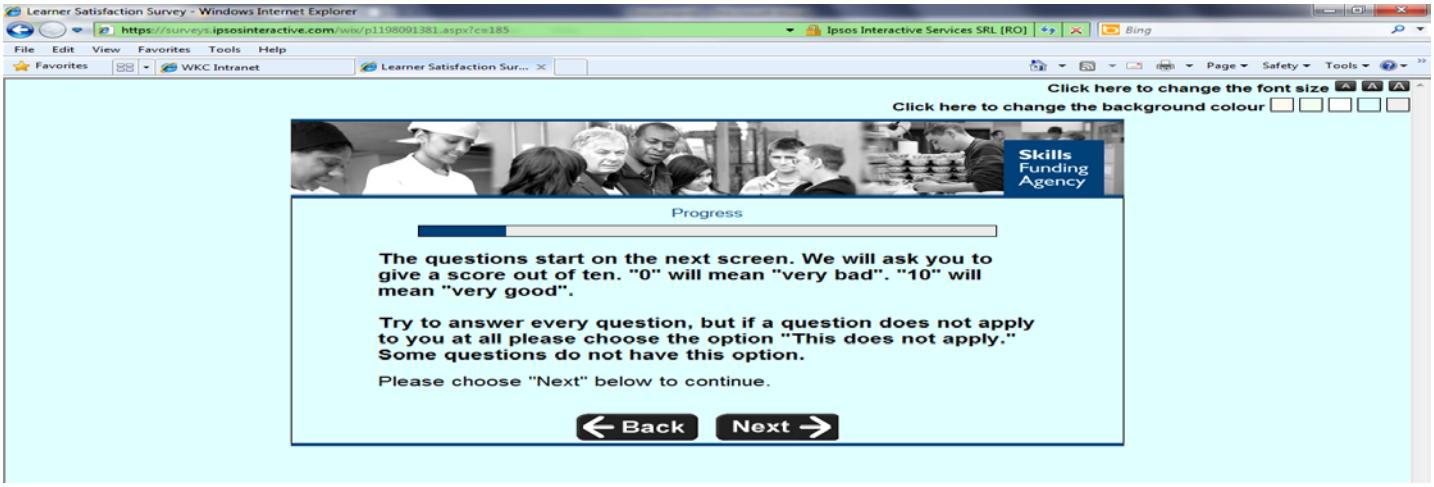
Enter your Student ID number

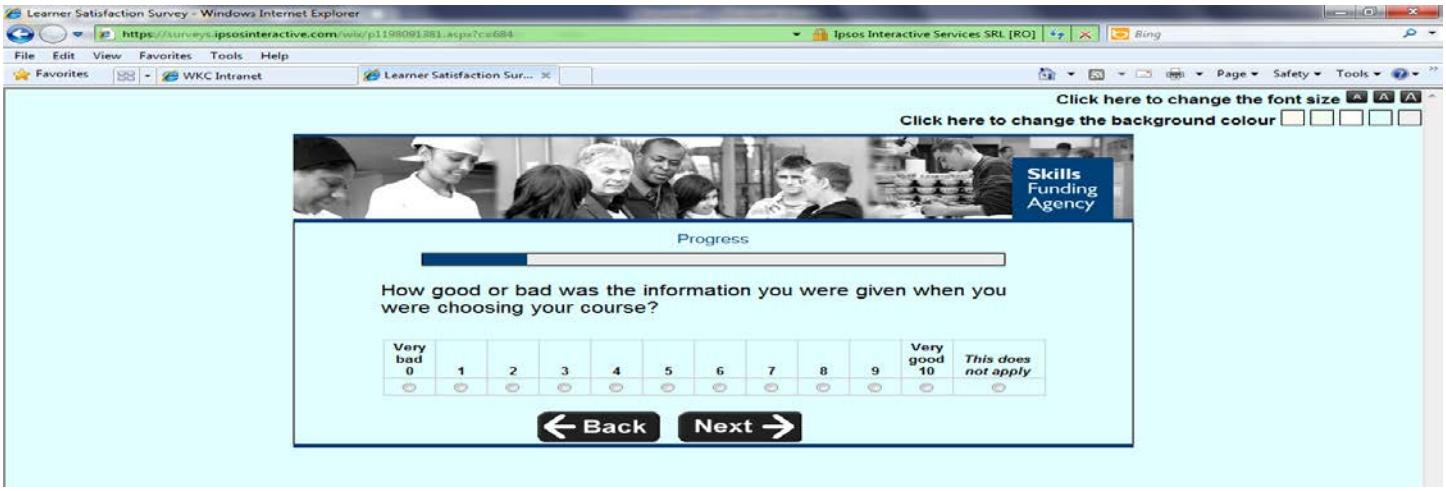


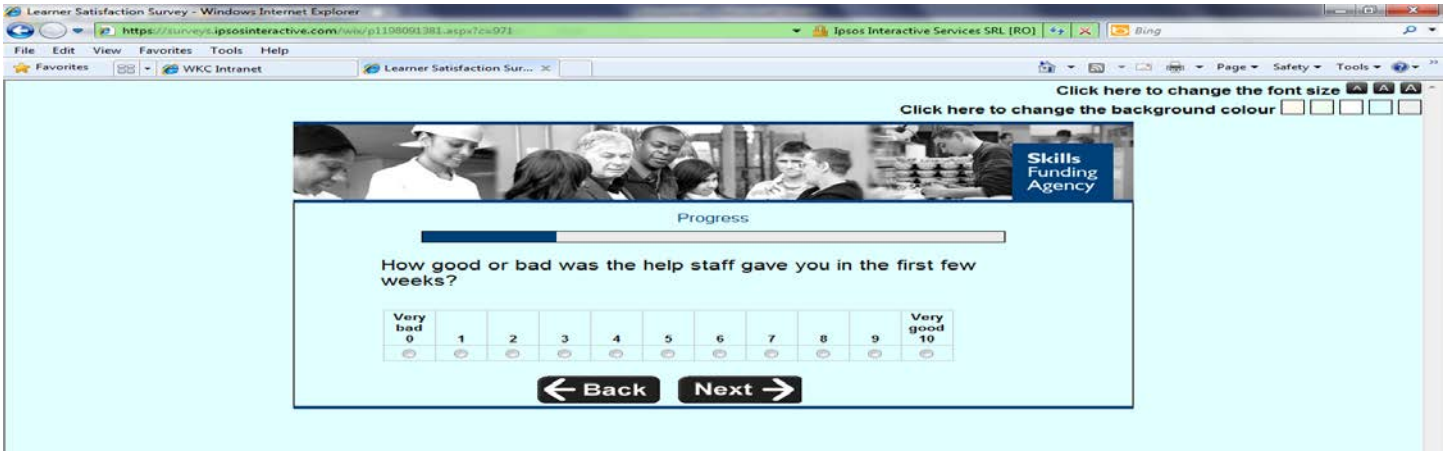


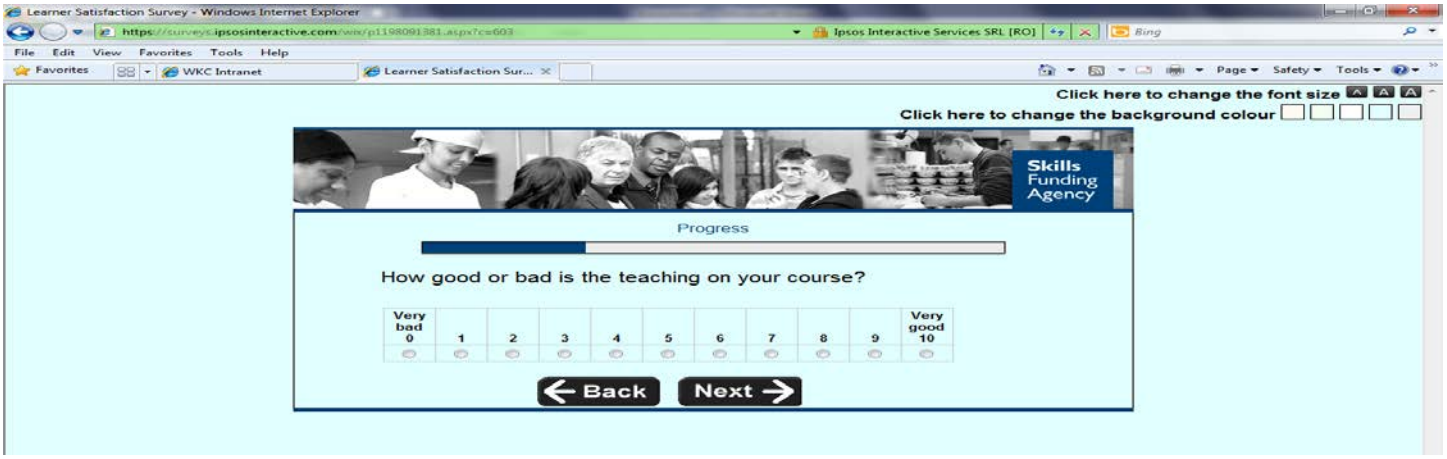

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Learners in colleges, adult learning providers and universities all over England are answering these questions. Your answers are very important. The Skills Funding Agency will use your answers to tell future learners what different colleges are like.
In the questions that follow we use the word "college" to mean a further education college, adult learning provider or university.
Next

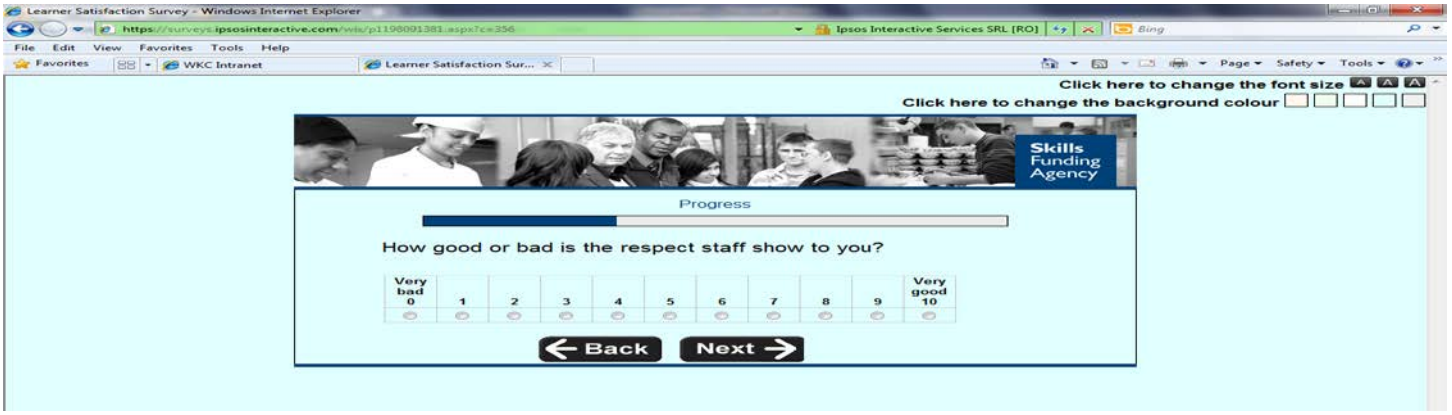

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
Are you putting in the answers yourself?
Yes
Yes, with someone helping me
No, someone is putting in my answers for me
Back
Next

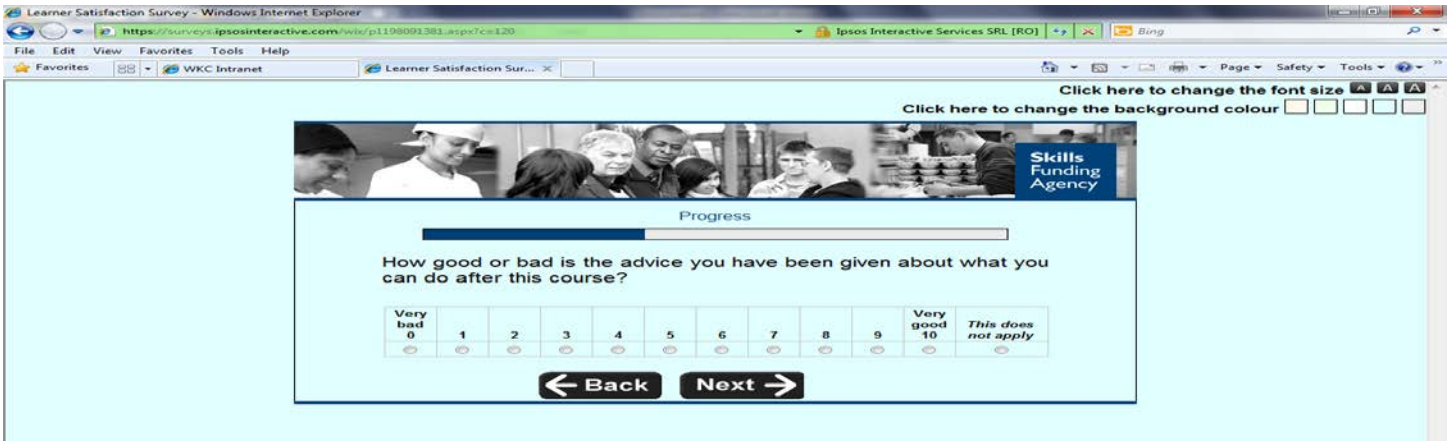

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
The questions start on the next screen. We will ask you to give a score out of ten. "0" will mean "very bad". "10" will mean "very good".
Try to answer every question, but if a question does not apply to you at all please choose the option "This does not apply." Some questions do not have this option.
Please choose "Next" below to continue.
Back
Next

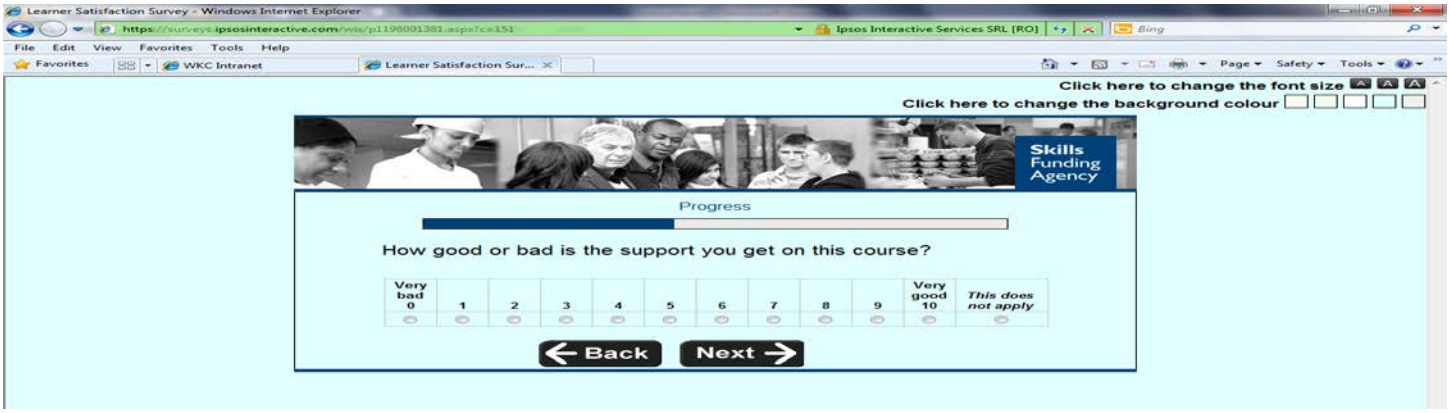

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad was the information you were given when you were choosing your course?
Very bad 0
1
2
3
4
5
6
7
8
9
Very good 10
This does not apply
Back
Next

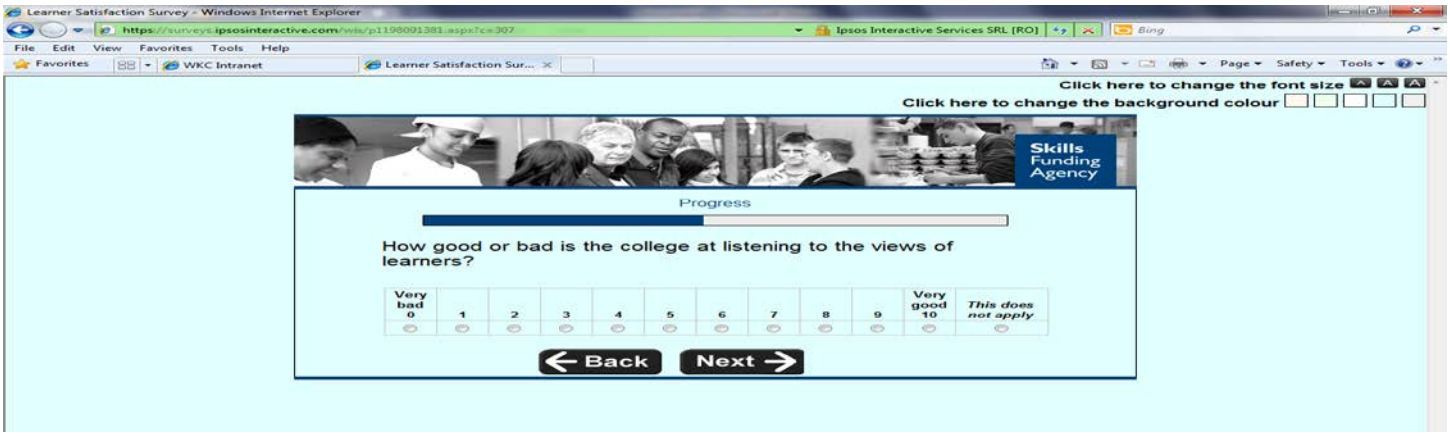

Learner Satisfaction Survey - Windows Internet Explorer
File Edit View Favorites Tools Help
Favorites
WKC Intranet
Learner Satisfaction Sur...
Page Safety Tools
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad was the help staff gave you in the first few weeks?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10
Back
Next

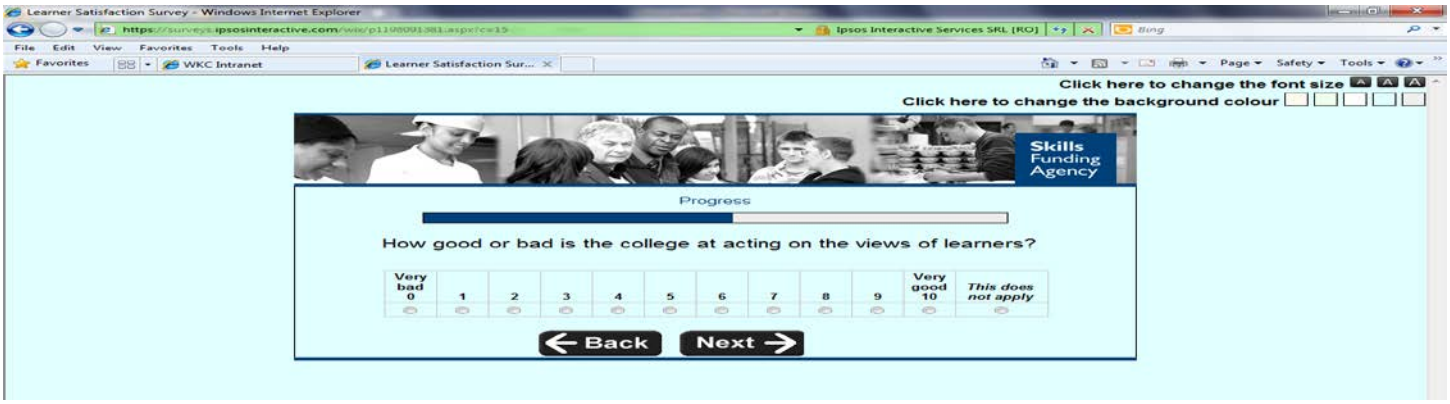

Learner Satisfaction Survey - Windows Internet Explorer
File Edit View Favorites Tools Help
Favorites
WKC Intranet
Learner Satisfaction Sur...
Page Safety Tools
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the teaching on your course?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10
Back
Next

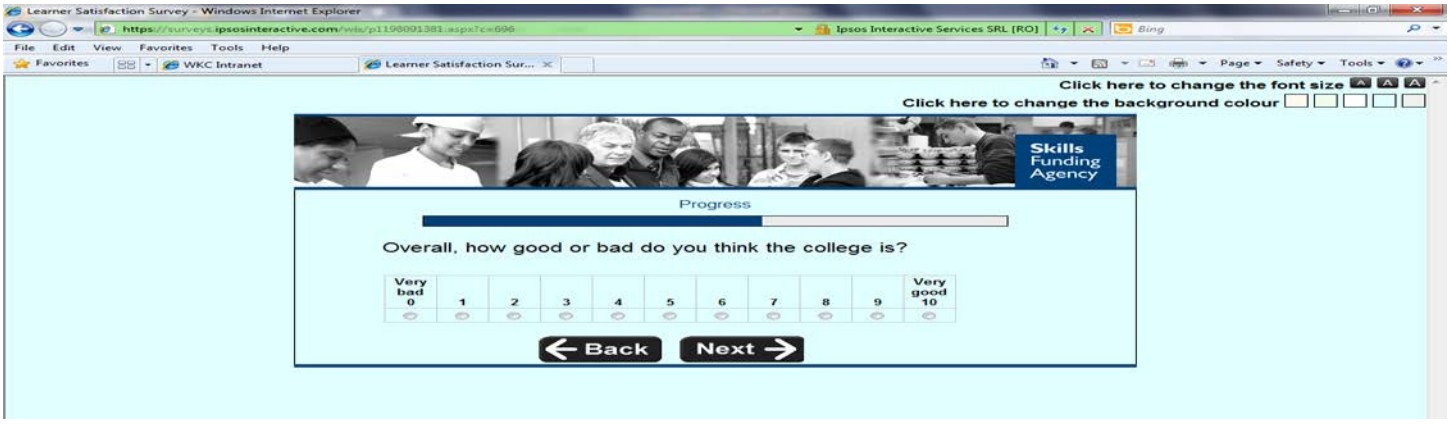

Learner Satisfaction Survey - Windows Internet Explorer
File Edit View Favorites Tools Help
Favorites
WKC Intranet
Learner Satisfaction Sur...
Page Safety Tools
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the respect staff show to you?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10
Back
Next

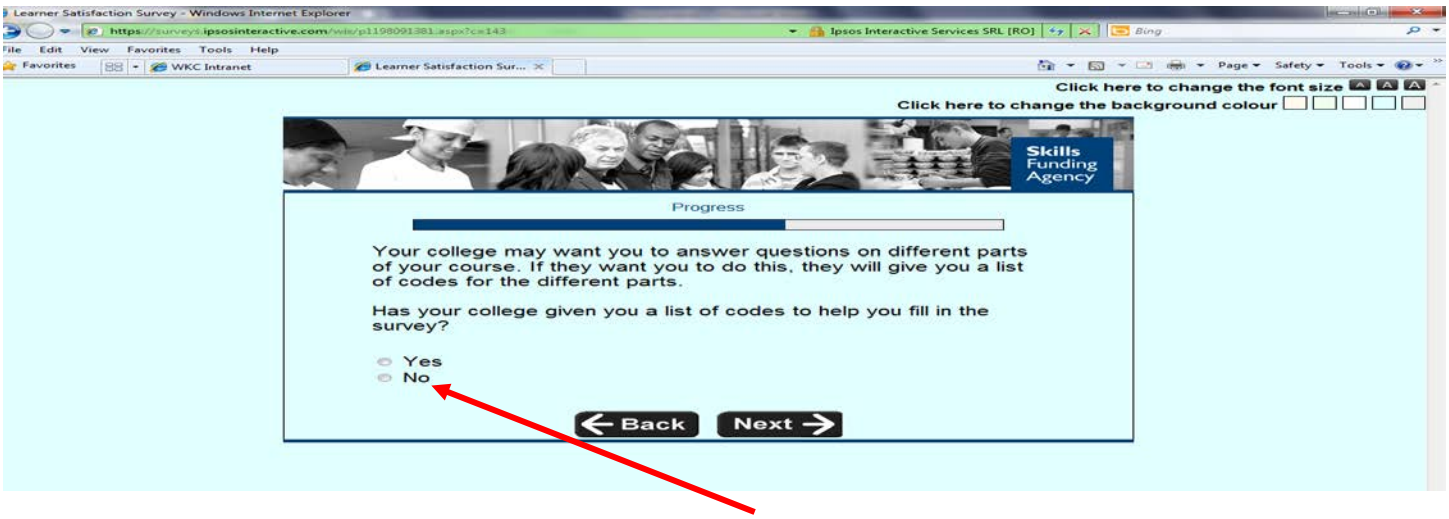

Learner Satisfaction Survey - Windows Internet Explorer
File Edit View Favorites Tools Help
Favorites
WKC Intranet
Learner Satisfaction Sur...
Page Safety Tools
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the advice you have been given about what you can do after this course?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10 This does not apply
Back
Next


Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the support you get on this course?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10 This does not apply
Back
Next

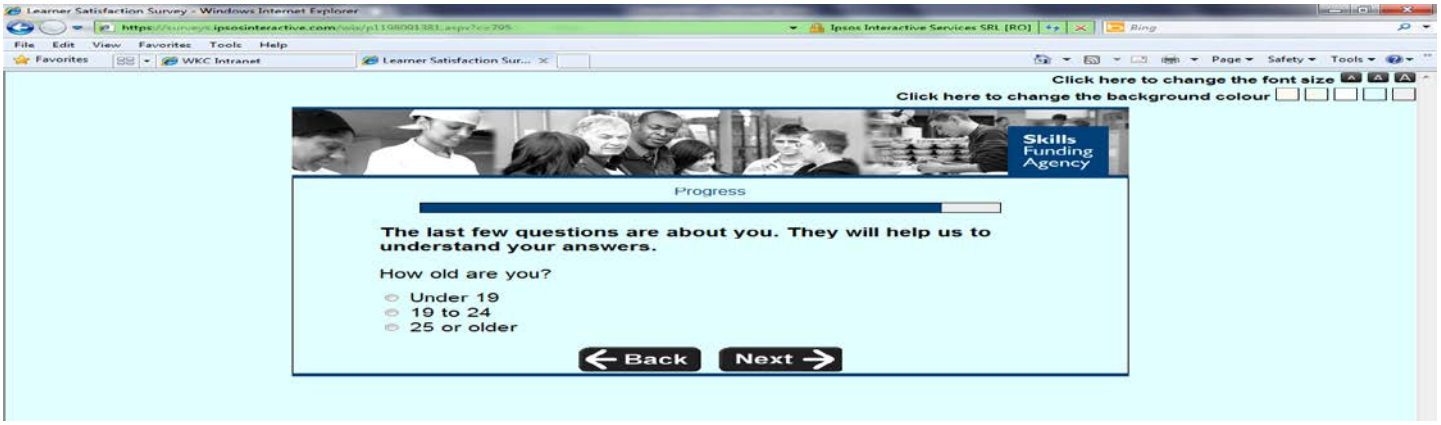

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the college at listening to the views of learners?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10 This does not apply
Back
Next

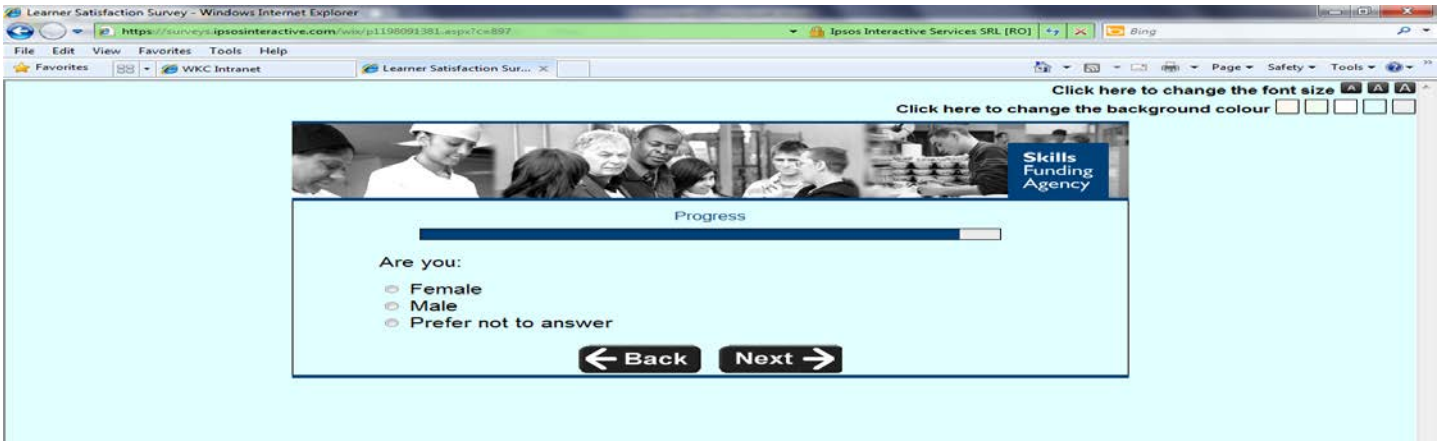

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
How good or bad is the college at acting on the views of learners?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10 This does not apply
Back
Next

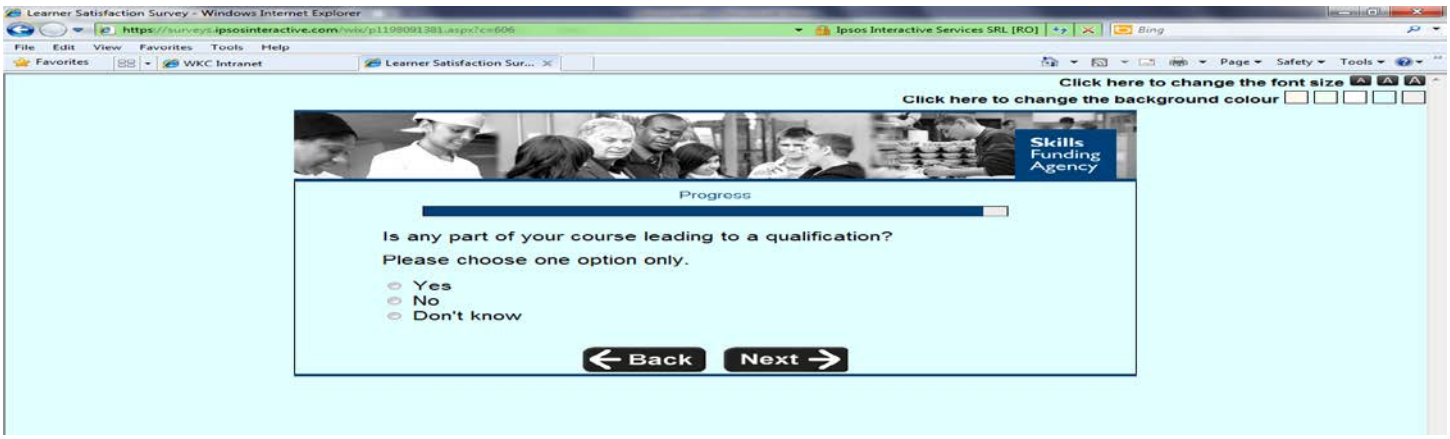

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
Overall, how good or bad do you think the college is?
Very bad 0 1 2 3 4 5 6 7 8 9 Very good 10
Back
Next

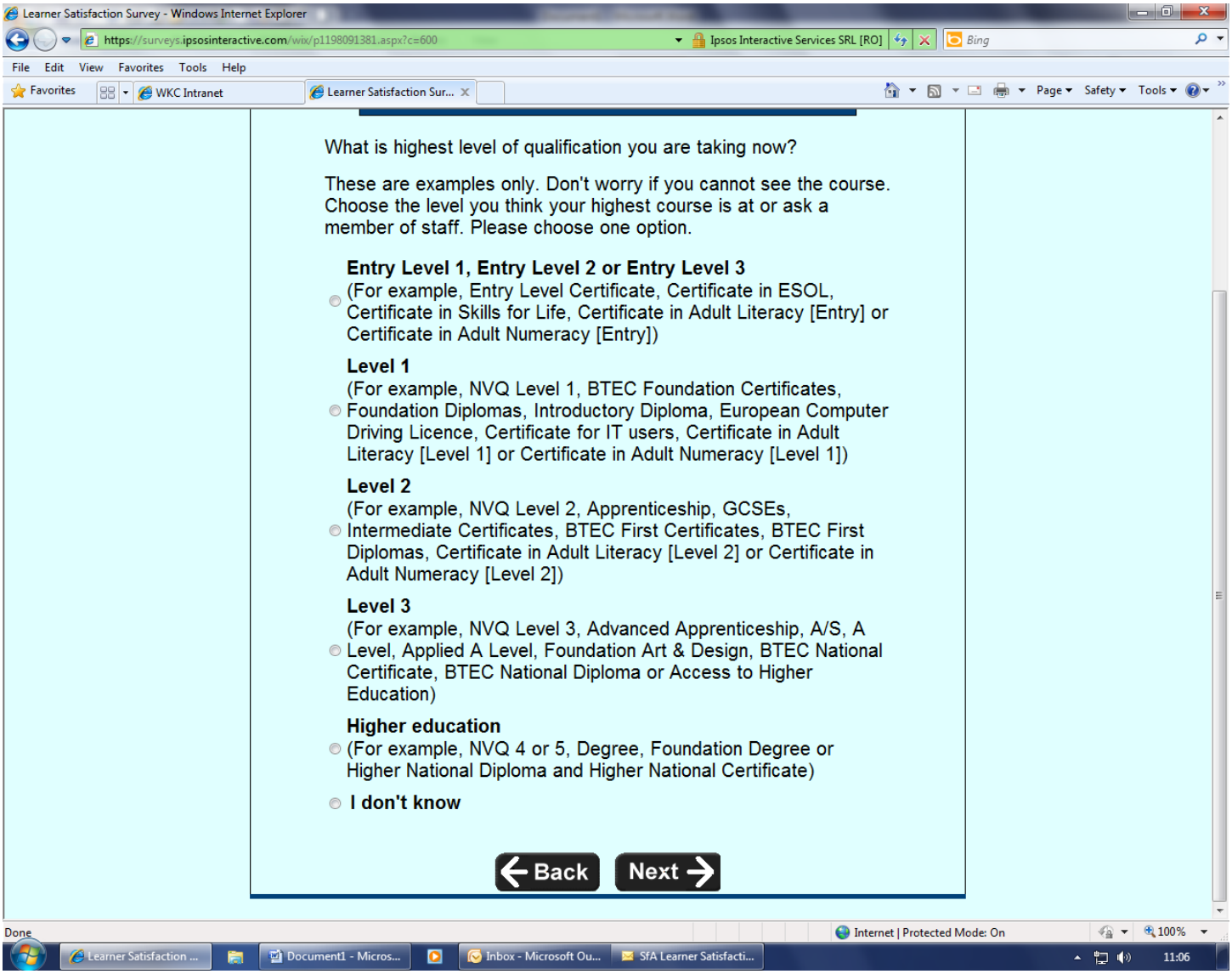

Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
Your college may want you to answer questions on different parts of your course. If they want you to do this, they will give you a list of codes for the different parts.
Has your college given you a list of codes to help you fill in the survey?
Yes
No
Back
Next

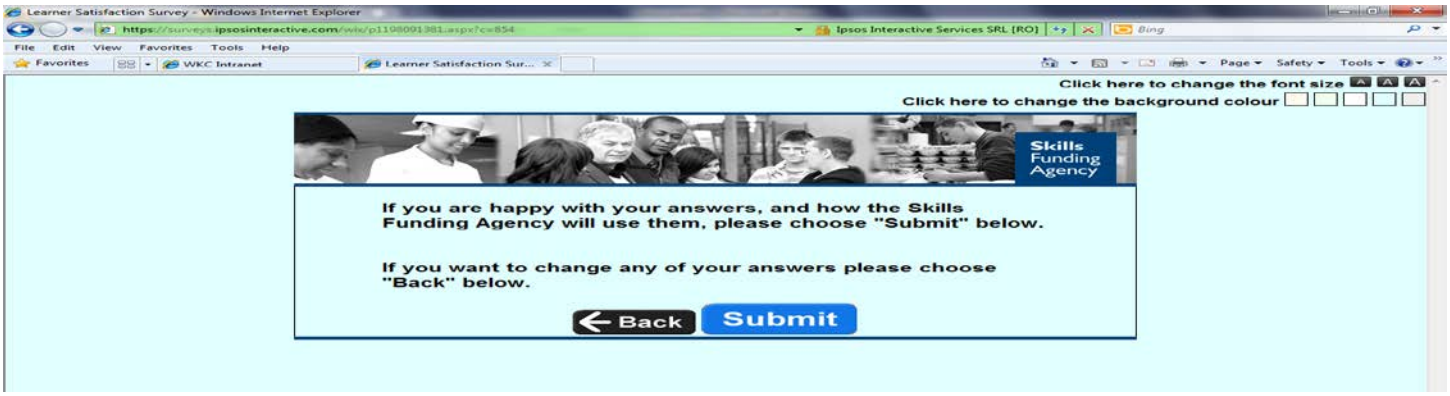
CLICK 'NO'


Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
The last few questions are about you. They will help us to understand your answers.
How old are you?
Under 19
19 to 24
25 or older
Back
Next


Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
Are you:
Female
Male
Prefer not to answer
Back
Next


Learner Satisfaction Survey - Windows Internet Explorer
Click here to change the font size
Click here to change the background colour
Skills Funding Agency
Progress
Is any part of your course leading to a qualification?
Please choose one option only.
Yes
No
Don't know
Back
Next





When you are satisfied with your answers click **Submit**